

COMMERCIAL CUSTOMER SERVICES
Food Service Contact Information Sheet

Goodman Fielder has two Customer Service Representatives that are dedicated to making your experience with Goodman Fielder stress free! Please contact Fiona or Marlene in the first instance regarding order administration.

CSR's responsibilities

- Order Processing
- Raising Credit requests (must be raised within 24hrs of receipt of your order)
- Requesting POD's (within 24hrs of receipt of order)
- Delivery queries or enquiries

Fiona Papworth
Senior CSR
DDI 09 273 7739

Email: Fiona.papworth@goodmanfielder.co.nz

Marlene Heremaia
Foodservice CSR
DDI 09 273 8713

Email: marlene.heremaia@goodmanfielder.co.nz

Hours of work are 8.00-5pm Monday to Fridays

Ph: 0800 809 804

Fax: 0800 809 807

Customer Services email: csorders@goodmanfielder.co.nz

Alternatively order on line www.gffoodservice.co.nz

Pricing

Please contact your GF representative or account manager

Account Queries:-

Please call or fax to 09 274 4891 GF Accounts Team

Michelle Moor Commercial customers A-L

09 273 7741

Lyn Hadfield Commercial customers M-Z

09 273 7734

If you have any feedback or are not satisfied with the service Goodman Fielder is providing please do not hesitate to contact Maxine McDermott, details below

Maxine McDermott
Distribution Relationship Manager
DDI 09 273 9943
Mob 0273 446369

Email: Maxine.mcdermott@goodmanfielder.co.nz